

राष्ट्रीय उत्पादकता परिषद

(वाणिज्य एवं उद्योग मंत्रालय, भारत सरकार के अन्तर्गत)
उत्पादकता भवन, 5-6 इंस्टीट्यूशनल एरिया,
लोदी रोड, नई दिल्ली-110 003



NATIONAL PRODUCTIVITY COUNCIL

(Under Ministry of Commerce and Industry, Govt. of India)
Utpadakta Bhavan, 5-6 Institutional Area,
Lodi Road, New Delhi - 110 003

P.O. NPC/RD-D /IE/TRG/ 04/ 2017- 18
Date: 28th August, 2017

Professor & Dean
College of Technology and Engineering
Udaipur 313001
Rajasthan

Subject: Residential Training Programme on "Achieving Organizational Excellence through Total Quality Management (TQM)" during November 6th -10th, 2017 at Goa.

Dear Sir/Madam,

NPC has continuously endeavored to upgrade and assist the organization in enhancing their efficiency & effectiveness through active learning imbibed in its training courses, aimed at benefiting both the employers as well as employees.

Thus, once again with the multifold objective of gaining further insights and knowledge through experiential learning & productive discussions, coupled with innovative training methods we have designed the residential programme on "Achieving Organizational Excellence through Total Quality Management (TQM)" during November 6th -10th, 2017 at Goa." Wherein we invite your active participation. The accompanying brochure provides further details about the programme.

We are sure that programme will be very useful. You may like to sponsor some of your officials to participate in this programme. Seats are very limited so you are requested to send your nominations at the earliest.

Looking forward to your early response.



*Tegip cell
Pd discuss
22.9.2017*

Yours faithfully,

Umashankar Prasad

**(Umashankar Prasad)
Director & Group Head(HRM)**

Encl: Programme Brochure



RESIDENTIAL TRAINING PROGRAMME ON

Achieving Organizational Excellence through Total Quality Management (TQM)

November 6th -10th, 2017 at Goa

INTRODUCTION

Organizations worldwide have been exploring and developing ways to improve business practices to gain Competitive edge. Implementation of TQM is not just a management challenge. It's a socio-technological endeavor, which focuses on modifying existing applications and redesigning existing business processes to facilitate implementation of TQM. TQM means "totally integrated effort for gaining a competitive advantage by continuously improving every facet of an organization's activities". Total Quality Management (TQM) is an emerging business practices experiencing by most of the organizations now-a-days not only to generate competitive advantage but also to achieve sustainability in the long-run and to improve overall business performance in terms of gaining higher market share, profitability, productivity and customer loyalty.

PROGRAMME CONTENT

- Concept and Philosophy of Organising Effective Quality Management
- Economics of Quality
- The Human Factor in Quality
- Basic TQM Model
- TQM & Organizational Effectiveness

WHO SHOULD ATTEND

All employees across all levels of Central & State Government Departments, Universities, Public Sector Undertakings, Corporations, Boards and Financial Institutions.

PARTICIPATION FEE

Rs 48,000/-+ Applicable Goods and Service Tax (GST) for Residential and Rs.38,000/-+ Applicable Goods and Service Tax (GST) for Non - Residential basis.

VENUE : Goa

PROGRAM SCHEDULE AND DATES

* Program Code	NPC/RD-D/IE/TRG/04/2017-18
Dates	6th -10th November 2017
Check in at Hotel/Resort	6th November 2017 (After 12:00 Noon)
Check out from Hotel/Resort	10th November 2017 (Before 12:00 Noon)

FACULTY

Senior NPC Expert and Experienced Trainers from relevant Field.

TRAINING METHODOLOGY

Interactive Sessions, Small Group Activities, Business Games, Role Play, Exercises, Videos and Presentations.

MODE OF PAYMENT

- Through Cheque/DD drawn in favour of "NATIONAL PRODUCTIVITY COUNCIL" payable at **New Delhi**.
- PAN No. : AAATN0402F, GSTIN : 07AAATN0402F1Z8
- ECS Payment details:-Indian Overseas Bank , 70, Golf Link Branch, New Delhi, SBA/C No. 02650100009207 ; MICR – 110020007 ; IIFSC No. IOBA0000265

IMPORTANT NOTE

- Please book the tickets after receiving confirmation from our end.
- The spouse/family members are welcome on nominal charges per person/per day covering the cost of Boarding & Lodging and site-seeing, payable directly to the hotel before check out.
- The dates are subject to change due to Hotel availability or weather conditions without any prior notice.
- The fee once deposited is non-refundable, however substitution in any other programme is allowed.
- Acceptance of the nominations is/are subject to the seat availability and receipt of the participation fee latest by last date for Nominations.
- Please note that NPC would not provide accommodation before or after the above dates and participants requiring it would arrange the same on their own.

CONTACT DETAILS :

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Ms Binko Tirkey, Programme Coordinator & Asst. Director (IE)

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E mail: binko.tirkey@npcindia.gov.in

Mr. Uma Shankar Prasad , Head, (Industrial Engineering)

Ph. : 011-24607337 (D), E mail: us.prasad@npcindia.gov.in

INDUSTRIAL ENGINEERING GROUP FORTHCOMING TRAINING PROGRAMME

Programme	Venue	Dates	Participation Fee Per Person
Stress Management at Workplace for Working Women Executives	Goa	5 th -9 th February 2018	Rs.48000/++ Applicable GST, Residential Rs.38000/++ Applicable GST, Non-Residential

For further details of programme , please visit : npcindia.gov.in

Correspondence Address :

Industrial Engineering Group, RD-Delhi

NATIONAL PRODUCTIVITY COUNCIL

(Under Ministry of Commerce & Industry, GOI)

5-6, Institutional Area, Lodi Road, New Delhi -110003

Land Line: 011-24690331 (EPABX); Fax: 011-24615002;

LAST DATE FOR NOMINATION -20th OCTOBER 2017.